



## Qualification Pack



# Quality Analysis & Reliability Engineer

QP Code: ELE/Q0120

Version: 1.0

NSQF Level: 5

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## Qualification Pack

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## Qualification Pack

### ELE/Q0120: Quality Analysis & Reliability Engineer

#### Brief Job Description

An quality analysis and reliability engineer works is responsible to prepare Quality analysis flow & to rectify the failures. He/she is also responsible for verification and resolve by working together with several cross functional teams and test requirements as per Joint Electron Device Engineering Council (JEDEC) standards.

#### Personal Attributes

The individual must have an aptitude for details along with analytical and problem-solving skills. The person should be able to work in co-ordination with others. The individual should be able to communicate appropriately, both verbally and in writing.

#### Applicable National Occupational Standards (NOS)

##### Compulsory NOS:

1. [ELE/N0128: Check the Internal Quality](#)
2. [ELE/N0129: Check the Customer Quality](#)
3. [ELE/N0130: Analysis Data](#)
4. [ELE/N0131: Knowledge of Quality & Reliability Equipment](#)
5. [ELE/N9905: Work effectively at the workplace](#)
6. [ELE/N1002: Apply health and safety practices at the workplace](#)

#### Qualification Pack (QP) Parameters

<b>Sector</b>	Electronics
<b>Sub-Sector</b>	Semiconductor & Components
<b>Occupation</b>	Production-S&C
<b>Country</b>	India
<b>NSQF Level</b>	5
<b>Credits</b>	NA



## Qualification Pack

<b>Aligned to NCO/ISCO/ISIC Code</b>	NCO-2015/NIL
<b>Minimum Educational Qualification &amp; Experience</b>	Diploma ((after 10th (Electrical or Electronics Engineering) with 3 Years of Relevant experience) OR (3 Years Diploma after 12th (Electrical or Electronics Engineering) with 1 Year of Relevant experience) OR B.E./B.Tech (Degree in Electrical or Electronics Engineering) OR Certificate-NSQF (Level-4 in semiconductor domain) with 2 Years of experience in the relevant field
<b>Minimum Level of Education for Training in School</b>	
<b>Pre-Requisite License or Training</b>	NA
<b>Minimum Job Entry Age</b>	20 Years
<b>Last Reviewed On</b>	24/02/2022
<b>Next Review Date</b>	24/02/2025
<b>Deactivation Date</b>	24/02/2025
<b>NSQC Approval Date</b>	24/02/2022
<b>Version</b>	1.0
<b>Reference code on NQR</b>	2022/EHW/ESSC/05397
<b>NQR Version</b>	1.0

## Qualification Pack

### ELE/N0128: Check the Internal Quality

#### Description

The OS unit is about ensure the process quality, equipment quality and product quality

#### Scope

The scope covers the following :

- Process Quality and Equipment Quality
- Product Quality

#### Elements and Performance Criteria

##### *Process Quality and Equipment Quality*

To be competent, the user/individual on the job must be able to:

- PC1.** analyse the process flow and each process step
- PC2.** identify the process variation spec. for each step
- PC3.** execute set up process tolerances
- PC4.** prepare to collect regular data
- PC5.** analyse the data figure out issues using statistical software's
- PC6.** prepare to release the design of experiments (DOE) to fix the issue
- PC7.** determine the competitors process
- PC8.** prepare to get quality certifications
- PC9.** prepare quality flow and procedures for New and existing processes

##### *Product Quality*

To be competent, the user/individual on the job must be able to:

- PC10.** identify product structure and material used
- PC11.** identify all internal and external dimensions of materials used as well as final product
- PC12.** identify the product spec at each step
- PC13.** verify the data collection sample size per lot
- PC14.** prepare to collect regular data using statistical software and monitor yield at each step
- PC15.** analyse the spec of false alarm and min. failure qty. required to hold the lot
- PC16.** analyse the data figure out issues using statistical softwares
- PC17.** prepare to release the design of experiments (DOE) to fix the issue
- PC18.** prepare to get quality certifications
- PC19.** determine the competitor's product
- PC20.** expertise in all quality standards, manuals and specifications
- PC21.** knowledge of Joint Electron Device Engineering Council (JEDEC) standards
- PC22.** identify the tools such as 8D Reports, Statistical Tools, John's Macintosh Project (JMP), Direct Memory Access Control (DMAC), Advanced Product Quality Planning (APQP), 7S etc

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**PC23.** prepare quality flow and procedures for new and existing processes

### Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** knowledge of process flow and each process step
- KU2.** importance of ensuring the report adheres to verify the dimension specifications to meet the customer requirements
- KU3.** the importance of ensuring the functioning of the main controller and the main panel as per requirements given to the manufacturer
- KU4.** the importance of verifying equipment and process parameters
- KU5.** the importance of preparing a comprehensive report to avoid any future issues
- KU6.** the importance of verifying low cost and high reliable raw material and consumables
- KU7.** how to generate Process Change Notification (PCN)
- KU8.** how to prepare a qualification report
- KU9.** the process of transition from low volume mass production to high-volume mass production
- KU10.** the importance of verifying mold compound
- KU11.** the process of checking reverse analysis to get specifications

### Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** maintain the record of work-related observations
- GS2.** read the relevant literature to get the latest updates about the field of work
- GS3.** communicate politely and professionally
- GS4.** listen attentively to understand the information or instructions being given
- GS5.** co-ordinate with the co-workers to achieve the work objectives
- GS6.** plan and schedule tasks to achieve work efficiency
- GS7.** identify possible disruptions to work and take preventive measures
- GS8.** evaluate all possible solutions to a problem to select the best one
- GS9.** take quick decisions to deal with workplace emergencies or accidents

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Process Quality and Equipment Quality</i>	<b>24</b>	<b>26</b>	-	<b>7</b>
<b>PC1.</b> analyse the process flow and each process step	4	4	-	1
<b>PC2.</b> identify the process variation spec. for each step	4	4	-	1
<b>PC3.</b> execute set up process tolerances	4	4	-	1
<b>PC4.</b> prepare to collect regular data	4	4	-	1
<b>PC5.</b> analyse the data figure out issues using statistical software's	2	2	-	1
<b>PC6.</b> prepare to release the design of experiments (DOE) to fix the issue	2	2	-	1
<b>PC7.</b> determine the competitors process	1	2	-	1
<b>PC8.</b> prepare to get quality certifications	2	2	-	-
<b>PC9.</b> prepare quality flow and procedures for New and existing processes	1	2	-	-
<i>Product Quality</i>	<b>16</b>	<b>24</b>	-	<b>3</b>
<b>PC10.</b> identify product structure and material used	2	3	-	1
<b>PC11.</b> identify all internal and external dimensions of materials used as well as final product	2	3	-	1
<b>PC12.</b> identify the product spec at each step	1	2	-	-
<b>PC13.</b> verify the data collection sample size per lot	1	2	-	-
<b>PC14.</b> prepare to collect regular data using statistical software and monitor yield at each step	1	2	-	-
<b>PC15.</b> analyse the spec of false alarm and min. failure qty. required to hold the lot	1	1	-	-

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC16.</b> analyse the data figure out issues using statistical softwares	1	1	-	1
<b>PC17.</b> prepare to release the design of experiments (DOE) to fix the issue	1	2	-	-
<b>PC18.</b> prepare to get quality certifications	1	1	-	-
<b>PC19.</b> determine the competitor's product	1	1	-	-
<b>PC20.</b> expertise in all quality standards, manuals and specifications	1	2	-	-
<b>PC21.</b> knowledge of Joint Electron Device Engineering Council (JEDEC) standards	1	2	-	-
<b>PC22.</b> identify the tools such as 8D Reports, Statistical Tools, John's Macintosh Project (JMP), Direct Memory Access Control (DMAC), Advanced Product Quality Planning (APQP), 7S etc	1	1	-	-
<b>PC23.</b> prepare quality flow and procedures for new and existing processes	1	1	-	-
<b>NOS Total</b>	<b>40</b>	<b>50</b>	<b>-</b>	<b>10</b>



## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	ELE/N0128
<b>NOS Name</b>	Check the Internal Quality
<b>Sector</b>	Electronics
<b>Sub-Sector</b>	Semiconductor & Components
<b>Occupation</b>	Production-S&C
<b>NSQF Level</b>	5
<b>Credits</b>	TBD
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	24/02/2022
<b>Next Review Date</b>	24/02/2025
<b>NSQC Clearance Date</b>	24/02/2022

## Qualification Pack

### ELE/N0129: Check the Customer Quality

#### Description

The OS unit is about manage the process quality, equipment quality and product quality

#### Scope

The scope covers the following :

- Process Quality
- Equipment Quality
- Product Quality

#### Elements and Performance Criteria

##### *Process Quality*

To be competent, the user/individual on the job must be able to:

- PC1.** identify the customer work to get their spec.
- PC2.** identify the customer failures work and see if it is related to process or not
- PC3.** prepare to fix process flow for related process step for any customer failure if failure is real
- PC4.** identify the process variation spec. for related process
- PC5.** execute set up process tolerances
- PC6.** prepare to collect data and show Improvement
- PC7.** analyse the data figure out issues using statistical software's
- PC8.** prepare to release the design of experiments (DOE) if any major issue still exists
- PC9.** determine the competitor's product
- PC10.** knowledge of Joint Electron Device Engineering Council (JEDEC) standards
- PC11.** identify the tools such as 8D Reports, Statistical Tools, John's Macintosh Project (JMP), Direct Memory Access Control (DMAC), Advanced Product Quality Planning (APQP), 7S etc
- PC12.** prepare to get quality certifications
- PC13.** prepare quality flow and procedures for New and existing processes

##### *Equipment Quality*

To be competent, the user/individual on the job must be able to:

- PC14.** identify the customer work to get their spec.
- PC15.** identify the customer failures work and see if it is related to process or not
- PC16.** prepare to fix process flow for related process step for any customer failure if failure is real
- PC17.** identify the process variation spec. for related process
- PC18.** execute set up process tolerances
- PC19.** prepare to collect data and show Improvement
- PC20.** analyse the data figure out issues using statistical softwares
- PC21.** prepare to release the design of experiments (DOE) if any major issue still exists
- PC22.** determine the competitor's product

## Qualification Pack

- PC23.** knowledge of Joint Electron Device Engineering Council (JEDEC) standards
- PC24.** identify the tools such as 8D Reports, Statistical Tools, John's Macintosh Project (JMP), Direct Memory Access Control (DMAC), Advanced Product Quality Planning (APQP), 7S etc
- PC25.** prepare to get quality certifications
- PC26.** prepare quality flow and procedures for New and existing processes

### *Product Quality*

To be competent, the user/individual on the job must be able to:

- PC27.** identify the customer work to get their spec.
- PC28.** identify the customer failures work and see if it is related to process or not
- PC29.** identify the product structure and material used
- PC30.** identify all internal and external dimensions of materials used as well as final product
- PC31.** identify the product spec at each step
- PC32.** verify the data collection sample size per lot
- PC33.** prepare to collect regular data using statistical software and Monitor Yield at each step
- PC34.** analyse the spec of false alarm and Min. failure Qty. required to hold the lot
- PC35.** analyse the data figure out issues using statistical software's
- PC36.** prepare to release the design of experiments (DOE) to fix the issue
- PC37.** determine the competitor's product
- PC38.** prepare to get quality certifications
- PC39.** expertise in All quality standards, manuals and specifications
- PC40.** knowledge of Joint Electron Device Engineering Council (JEDEC) standards
- PC41.** identify the tools such as 8D Reports, Statistical Tools, John's Macintosh Project (JMP), Direct Memory Access Control (DMAC), Advanced Product Quality Planning (APQP), 7S etc
- PC42.** prepare quality flow and procedures for New and existing processes

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** how to manage inspection and measurement techniques in the SOP for operators
- KU2.** the importance and process of reviewing the collecting data and performing statistical analysis to determine if it is within the specifications
- KU3.** the importance of checking all consumables, i.e. molding compound specifications and regularly inspecting for each consumable
- KU4.** the process of checking failure at molding and the importance of ensuring it passes through failure analysis
- KU5.** the importance of managing short term and long-term actions of failures to reduce the failure rate
- KU6.** the importance of verifying yield data collection for each product
- KU7.** how to manage data analysis using statistical methods
- KU8.** the necessary steps to be taken if the yield is lower than the target
- KU9.** the importance of monitoring records for all failures along with actions to avoid future failure



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- KU10.** appropriate strategies and Research and Development (R&D) for further improvements
- KU11.** the importance of monitoring the operations of machines to improve Unit per Hour (UPH)
- KU12.** how to develop Design of Experiments (DOE) Expertise
- KU13.** how to run statistical tools such as JMP
- KU14.** the importance of regularly interacting with customers, suppliers, and internal teams
- KU15.** the importance and process of verifying auto Computer-Aided Design (CAD) generated designs

## Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** maintain the record of work-related observations
- GS2.** read the relevant literature to get the latest updates about the field of work
- GS3.** communicate politely and professionally
- GS4.** listen attentively to understand the information or instructions being given
- GS5.** co-ordinate with the co-workers to achieve the work objectives
- GS6.** plan and schedule tasks to achieve work efficiency
- GS7.** identify possible disruptions to work and take preventive measures
- GS8.** evaluate all possible solutions to a problem to select the best one
- GS9.** take quick decisions to deal with workplace emergencies or accidents

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Process Quality</i>	<b>13</b>	<b>21</b>	-	<b>4</b>
<b>PC1.</b> identify the customer work to get their spec.	1	2	-	1
<b>PC2.</b> identify the customer failures work and see if it is related to process or not	1	2	-	1
<b>PC3.</b> prepare to fix process flow for related process step for any customer failure if failure is real	1	2	-	1
<b>PC4.</b> identify the process variation spec. for related process	1	2	-	1
<b>PC5.</b> execute set up process tolerances	1	2	-	-
<b>PC6.</b> prepare to collect data and show Improvement	1	2	-	-
<b>PC7.</b> analyse the data figure out issues using statistical software's	1	2	-	-
<b>PC8.</b> prepare to release the design of experiments (DOE) if any major issue still exists	1	2	-	-
<b>PC9.</b> determine the competitor's product	1	1	-	-
<b>PC10.</b> knowledge of Joint Electron Device Engineering Council (JEDEC) standards	1	1	-	-
<b>PC11.</b> identify the tools such as 8D Reports, Statistical Tools, John's Macintosh Project (JMP), Direct Memory Access Control (DMAC), Advanced Product Quality Planning (APQP), 7S etc	1	1	-	-
<b>PC12.</b> prepare to get quality certifications	1	1	-	-
<b>PC13.</b> prepare quality flow and procedures for New and existing processes	1	1	-	-
<i>Equipment Quality</i>	<b>13</b>	<b>13</b>	-	<b>4</b>
<b>PC14.</b> identify the customer work to get their spec.	1	1	-	1

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC15.</b> identify the customer failures work and see if it is related to process or not	1	1	-	1
<b>PC16.</b> prepare to fix process flow for related process step for any customer failure if failure is real	1	1	-	1
<b>PC17.</b> identify the process variation spec. for related process	1	1	-	1
<b>PC18.</b> execute set up process tolerances	1	1	-	-
<b>PC19.</b> prepare to collect data and show Improvement	1	1	-	-
<b>PC20.</b> analyse the data figure out issues using statistical softwares	1	1	-	-
<b>PC21.</b> prepare to release the design of experiments (DOE) if any major issue still exists	1	1	-	-
<b>PC22.</b> determine the competitor's product	1	1	-	-
<b>PC23.</b> knowledge of Joint Electron Device Engineering Council (JEDEC) standards	1	1	-	-
<b>PC24.</b> identify the tools such as 8D Reports, Statistical Tools, John's Macintosh Project (JMP), Direct Memory Access Control (DMAC), Advanced Product Quality Planning (APQP), 7S etc	1	1	-	-
<b>PC25.</b> prepare to get quality certifications	1	1	-	-
<b>PC26.</b> prepare quality flow and procedures for New and existing processes	1	1	-	-
<i>Product Quality</i>	<b>14</b>	<b>16</b>	-	<b>2</b>
<b>PC27.</b> identify the customer work to get their spec.	-	1	-	1
<b>PC28.</b> identify the customer failures work and see if it is related to process or not	-	1	-	1
<b>PC29.</b> identify the product structure and material used	1	1	-	-

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC30.</b> identify all internal and external dimensions of materials used as well as final product	1	1	-	-
<b>PC31.</b> identify the product spec at each step	1	1	-	-
<b>PC32.</b> verify the data collection sample size per lot	1	1	-	-
<b>PC33.</b> prepare to collect regular data using statistical software and Monitor Yield at each step	1	1	-	-
<b>PC34.</b> analyse the spec of false alarm and Min. failure Qty. required to hold the lot	1	1	-	-
<b>PC35.</b> analyse the data figure out issues using statistical software's	1	1	-	-
<b>PC36.</b> prepare to release the design of experiments (DOE) to fix the issue	1	1	-	-
<b>PC37.</b> determine the competitor's product	1	1	-	-
<b>PC38.</b> prepare to get quality certifications	1	1	-	-
<b>PC39.</b> expertise in All quality standards, manuals and specifications	1	1	-	-
<b>PC40.</b> knowledge of Joint Electron Device Engineering Council (JEDEC) standards	1	1	-	-
<b>PC41.</b> identify the tools such as 8D Reports, Statistical Tools, John's Macintosh Project (JMP), Direct Memory Access Control (DMAC), Advanced Product Quality Planning (APQP), 7S etc	1	1	-	-
<b>PC42.</b> prepare quality flow and procedures for New and existing processes	1	1	-	-
<b>NOS Total</b>	<b>40</b>	<b>50</b>	<b>-</b>	<b>10</b>



## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	ELE/N0129
<b>NOS Name</b>	Check the Customer Quality
<b>Sector</b>	Electronics
<b>Sub-Sector</b>	Semiconductor & Components
<b>Occupation</b>	Production-S&C
<b>NSQF Level</b>	5
<b>Credits</b>	TBD
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	24/02/2022
<b>Next Review Date</b>	24/02/2025
<b>NSQC Clearance Date</b>	24/02/2022

## Qualification Pack

### ELE/N0130: Analysis Data

#### Description

The OS unit is about operate OM SEM, CSAM, FIB & Other and maintain the product quality

#### Scope

The scope covers the following :

- Operate OM, SEM, CSAM, FIB & Others
- Product Quality
- Yield Tracking
- Yield and Productivity Maintain

#### Elements and Performance Criteria

##### *Operate OM, SEM, CSAM, FIB & Others*

To be competent, the user/individual on the job must be able to:

- PC1.** identify the basic principles
- PC2.** identify the materials
- PC3.** prepare to install samples
- PC4.** analysis sample and measurement
- PC5.** analyse Energy Dispersive X-Ray Analysis (EDX)
- PC6.** prepare procedure and document
- PC7.** test train operators & technicians
- PC8.** prepare how to calibrate
- PC9.** prepare how to operate
- PC10.** analyse the reflected waves
- PC11.** analyse the data
- PC12.** test the load and unload samples

##### *Product Quality*

To be competent, the user/individual on the job must be able to:

- PC13.** identify all package outlines drawings with specifications with the help of process engineer
- PC14.** identify the sample size for each lot to measure all dimensions with the help of process engineer
- PC15.** prepare measurement technique in SOP for Operators
- PC16.** analysis the specification to release the lot to next step after collecting data
- PC17.** identify all consumables pack specifications clearly with the help of process engineer
- PC18.** check regular inspections for each consumable
- PC19.** verify the failure at any process and should be passed through failure analysis
- PC20.** verify root cause of each failure

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**PC21.** prepare short term and long-term actions of failures to reduce failure rate with the help of process engineer

**PC22.** prepare 8D report

### *Yield Tracking*

To be competent, the user/individual on the job must be able to:

**PC23.** analyse the production Yield data collection for each product

**PC24.** analyse the Yield

**PC25.** analysis data using statistical methods

**PC26.** prepare ppt and present to management on WW bases

**PC27.** perform necessary steps if yield is lower than target

**PC28.** prepare records all failures along with actions to avoid future failure

### *Yield and Productivity Maintain*

To be competent, the user/individual on the job must be able to:

**PC29.** prepare strategies for further improvements

**PC30.** prepare to work with R&D to do Improvements

**PC31.** knowledge of broad material behaviour, properties and other interactions

**PC32.** knowledge of working principal of machines to improve Unit Per Hour (UPH)

**PC33.** prepare Design of Experiments (DOE)

**PC34.** identify running statistical tools such as John's Macintosh Project (JMP)

**PC35.** prepare to do regular interaction with customer, supplier and internal teams

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

**KU1.** the use of Auto CAD and other equivalent design tools

**KU2.** the wafer structure and processing, and wire material properties

**KU3.** the importance of determining the customer requirements and collecting data from competitors' specs

**KU4.** how to perform reverse analysis to get the die to attach and wire bonding specifications

**KU5.** the importance of identifying the critical and normal dimension requirements as per the customer requirements

**KU6.** the importance and process of defining the dimension specifications to meet the customer requirements

**KU7.** the Joint Electron Device Engineering Council (JEDEC) standard

**KU8.** the customer bonding diagram

**KU9.** the importance of specifying the wire bonding material that fulfils the bonding drawing and electrical, mechanical, and thermal specifications

**KU10.** how to perform drawing activities bonding drawing

**KU11.** how to verify the die-attach staking structure

**KU12.** how to verify rubber tip for die attach and capillary for wire bonding drawing

**KU13.** how to identify magazine drawing and cassette drawing



## Qualification Pack

### Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** maintain the record of work-related observations
- GS2.** read the relevant literature to get the latest updates about the field of work
- GS3.** communicate politely and professionally
- GS4.** listen attentively to understand the information or instructions being given
- GS5.** co-ordinate with the co-workers to achieve the work objectives
- GS6.** plan and schedule tasks to achieve work efficiency
- GS7.** identify possible disruptions to work and take preventive measures
- GS8.** evaluate all possible solutions to a problem to select the best one
- GS9.** take quick decisions to deal with workplace emergencies or accidents

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Operate OM, SEM, CSAM, FIB &amp; Others</i>	<b>17</b>	<b>27</b>	-	<b>4</b>
<b>PC1.</b> identify the basic principles	2	3	-	1
<b>PC2.</b> identify the materials	2	3	-	1
<b>PC3.</b> prepare to install samples	2	3	-	1
<b>PC4.</b> analysis sample and measurement	2	3	-	1
<b>PC5.</b> analyse Energy Dispersive X-Ray Analysis (EDX)	2	2	-	-
<b>PC6.</b> prepare procedure and document	1	2	-	-
<b>PC7.</b> test train operators & technicians	1	2	-	-
<b>PC8.</b> prepare how to calibrate	1	2	-	-
<b>PC9.</b> prepare how to operate	1	2	-	-
<b>PC10.</b> analyse the reflected waves	1	2	-	-
<b>PC11.</b> analyse the data	1	2	-	-
<b>PC12.</b> test the load and unload samples	1	1	-	-
<i>Product Quality</i>	<b>10</b>	<b>10</b>	-	<b>3</b>
<b>PC13.</b> identify all package outlines drawings with specifications with the help of process engineer	1	1	-	1
<b>PC14.</b> identify the sample size for each lot to measure all dimensions with the help of process engineer	1	1	-	1
<b>PC15.</b> prepare measurement technique in SOP for Operators	1	1	-	1
<b>PC16.</b> analysis the specification to release the lot to next step after collecting data	1	1	-	-
<b>PC17.</b> identify all consumables pack specifications clearly with the help of process engineer	1	1	-	-

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC18.</b> check regular inspections for each consumable	1	1	-	-
<b>PC19.</b> verify the failure at any process and should be passed through failure analysis	1	1	-	-
<b>PC20.</b> verify root cause of each failure	1	1	-	-
<b>PC21.</b> prepare short term and long-term actions of failures to reduce failure rate with the help of process engineer	1	1	-	-
<b>PC22.</b> prepare 8D report	1	1	-	-
<i>Yield Tracking</i>	<b>6</b>	<b>6</b>	-	<b>3</b>
<b>PC23.</b> analyse the production Yield data collection for each product	1	1	-	1
<b>PC24.</b> analyse the Yield	1	1	-	1
<b>PC25.</b> analysis data using statistical methods	1	1	-	1
<b>PC26.</b> prepare ppt and present to management on WW bases	1	1	-	-
<b>PC27.</b> perform necessary steps if yield is lower than target	1	1	-	-
<b>PC28.</b> prepare records all failures along with actions to avoid future failure	1	1	-	-
<i>Yield and Productivity Maintain</i>	<b>7</b>	<b>7</b>	-	-
<b>PC29.</b> prepare strategies for further improvements	1	1	-	-
<b>PC30.</b> prepare to work with R&D to do Improvements	1	1	-	-
<b>PC31.</b> knowledge of broad material behaviour, properties and other interactions	1	1	-	-
<b>PC32.</b> knowledge of working principal of machines to improve Unit Per Hour (UPH)	1	1	-	-
<b>PC33.</b> prepare Design of Experiments (DOE)	1	1	-	-



### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC34. identify running statistical tools such as John's Macintosh Project (JMP)	1	1	-	-
PC35. prepare to do regular interaction with customer, supplier and internal teams	1	1	-	-
<b>NOS Total</b>	<b>40</b>	<b>50</b>	<b>-</b>	<b>10</b>



## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	ELE/N0130
<b>NOS Name</b>	Analysis Data
<b>Sector</b>	Electronics
<b>Sub-Sector</b>	Semiconductor & Components
<b>Occupation</b>	Production-S&C
<b>NSQF Level</b>	5
<b>Credits</b>	TBD
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	24/02/2022
<b>Next Review Date</b>	24/02/2025
<b>NSQC Clearance Date</b>	24/02/2022

## Qualification Pack

### ELE/N0131: Knowledge of Quality & Reliability Equipment

#### Description

The OS unit is about to maintain quality and reliable equipment knowledge

#### Scope

The scope covers the following :

- Quality and Reliability Equipment Knowledge

#### Elements and Performance Criteria

##### *Quality and Reliability Equipment Knowledge*

To be competent, the user/individual on the job must be able to:

- PC1.** identify Moisture Sensitivity Level (MSL) related tool to operate and set the process
- PC2.** identify Highly Accelerated Stress Test (HAST) (Bias/Based Highly Accelerated Stress Test-BHAST/ Understanding Highly Accelerated Stress Test UHAST) related tool to operate and set the process
- PC3.** identify Tactical Computer Terminal (TCT) related tool to operate and set the process
- PC4.** identify STHT related tool to operate and set the process
- PC5.** identify Private Communication Technology (PCT) related tool to operate and set the process
- PC6.** prepare Highly Accelerated Life Testing (HALT) related tool to operate and set the process
- PC7.** prepare thermal shock related tool to operate and set the process
- PC8.** prepare hardness related tool to operate and set the process
- PC9.** verify Thermal Energy Storage Technology (TEST) related tool to operate and set the process
- PC10.** identify Dynamic Language Runtime (DLR) board level reliability (temp. & voltage) related tool to operate and set the process
- PC11.** verify warpage measurement (shadomoire etc) related to tool operation and process set up
- PC12.** determine system level quality related tool to operate and set the process
- PC13.** prepare burning related tool to operate and set the process
- PC14.** prepare SOP and other documents should be created
- PC15.** test conditions expert
- PC16.** prepare safety rules and documents
- PC17.** prepare presentation in such a way that help process engineers to optimize process to reduce failures

#### Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** how to verify File Allocation Table (FAT) creation

## Qualification Pack

- KU2.** the importance of ensuring the report adheres to verify the dimension specifications to meet the customer requirements
- KU3.** the importance of ensuring the functioning of the main controller and the main panel as per requirements given to the manufacturer
- KU4.** the importance of ensuring all equipment consumable specifications, dimensions and other parameters are clearly defined by the process and equipment engineer
- KU5.** the importance of verifying equipment and process parameters
- KU6.** the importance of ensuring the sample size required to buy off machines is defined clearly with specification and CPK Requirements
- KU7.** the importance of verifying low cost and high reliable raw material and consumables
- KU8.** the importance of managing the quality and reliability data for each characterization, feasibility and qualification build
- KU9.** how to generate Process Change Notification (PCN)
- KU10.** how to prepare a qualification report
- KU11.** the process of transition from low volume mass production to high-volume mass production
- KU12.** the importance of checking characterization phase, feasibility phase, customer samples phase and qualification phase

## Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** maintain work-related notes and records
- GS2.** read the relevant literature to get the latest updates about the field of work
- GS3.** listen attentively to understand the information/ instructions being shared
- GS4.** communicate politely and professionally
- GS5.** plan and prioritize tasks to ensure timely completion
- GS6.** co-ordinate with the co-workers to achieve the work objectives
- GS7.** evaluate all possible solutions to a problem to select the best one
- GS8.** take quick decisions to deal with workplace emergencies/ accidents

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Quality and Realibility Equipment Knowledge</i>	<b>40</b>	<b>50</b>	-	<b>10</b>
<b>PC1.</b> identify Moisture Sensitivity Level (MSL) related tool to operate and set the process	3	4	-	1
<b>PC2.</b> identify Highly Accelerated Stress Test (HAST) (Bias/Based Highly Accelerated Stress Test- BHAST/ Understanding Highly Accelerated Stress Test UHAST) related tool to operate and set the process	3	4	-	1
<b>PC3.</b> identify Tactical Computer Terminal (TCT) related tool to operate and set the process	3	4	-	1
<b>PC4.</b> identify STHT related tool to operate and set the process	3	4	-	1
<b>PC5.</b> identify Private Communication Technology (PCT) related tool to operate and set the process	3	4	-	1
<b>PC6.</b> prepare Highly Accelerated Life Testing (HALT) related tool to operate and set the process	3	4	-	1
<b>PC7.</b> prepare thermal shock related tool to operate and set the process	2	3	-	1
<b>PC8.</b> prepare hardness related tool to operate and set the process	2	3	-	1
<b>PC9.</b> verify Thermal Energy Storage Technology (TEST) related tool to operate and set the process	2	3	-	1
<b>PC10.</b> identify Dynamic Language Runtime (DLR) board level realibility (temp. & voltage) related tool to operate and set the process	2	3	-	1
<b>PC11.</b> verify warpage measurement (shadomoire etc) related to tool operation and process set up	2	2	-	-
<b>PC12.</b> determine system level quality related tool to operate and set the process	2	2	-	-



## Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC13.</b> prepare burning related tool to operate and set the process	2	2	-	-
<b>PC14.</b> prepare SOP and other documents should be created	2	2	-	-
<b>PC15.</b> test conditions expert	2	2	-	-
<b>PC16.</b> prepare safety rules and documents	2	2	-	-
<b>PC17.</b> prepare presentation in such a way that help process engineers to optimize process to reduce failures	2	2	-	-
<b>NOS Total</b>	<b>40</b>	<b>50</b>	<b>-</b>	<b>10</b>



## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	ELE/N0131
<b>NOS Name</b>	Knowledge of Quality & Reliability Equipment
<b>Sector</b>	Electronics
<b>Sub-Sector</b>	Semiconductor & Components
<b>Occupation</b>	Production-S&C
<b>NSQF Level</b>	5
<b>Credits</b>	TBD
<b>Version</b>	1.0
<b>Last Reviewed Date</b>	24/02/2022
<b>Next Review Date</b>	24/02/2025
<b>NSQC Clearance Date</b>	24/02/2022

## Qualification Pack

### ELE/N9905: Work effectively at the workplace

#### Description

This unit is about the communicating and managing work effectively at the workplace as well as taking measures to enhance own competence and working in a disciplined and ethical manner.

#### Scope

The scope covers the following :

- Communicate effectively at the workplace
- Work effectively
- Maintain and enhance professional competence
- Work in a disciplined and ethical manner
- Uphold social diversity at the workplace

#### Elements and Performance Criteria

##### *Communicate effectively at the workplace*

To be competent, the user/individual on the job must be able to:

- PC1.** exchange information and instruction with colleagues, and seek clarifications and feedback as necessary
- PC2.** assist colleagues where required
- PC3.** follow business communication etiquette in all interactions and communicative formats (online, digital, and in-person)
- PC4.** document and share all relevant information with stakeholders in agreed formats and as per agreed timelines

##### *Work effectively*

To be competent, the user/individual on the job must be able to:

- PC5.** identify and obtain clarity regarding organisational, team and own goals and targets
- PC6.** prioritise and plan work in order to achieve goals and targets
- PC7.** monitor own and team performance as per agreed plan
- PC8.** complete duties accurately, systematically and within required timeframes
- PC9.** express emotions appropriately at the workplace and manage own response to heightened emotions
- PC10.** maintain orderliness and cleanliness in the work area

##### *Maintain and enhance professional competence*

To be competent, the user/individual on the job must be able to:

- PC11.** identify own strengths and weaknesses in relation to goals and targets
- PC12.** adapt self, service, or product to meet success criteria
- PC13.** seek and select opportunities for continuous professional development
- PC14.** formulate a professional development plan to enhance capabilities

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- PC15.** build or contribute to the organizational knowledge base of cases, clients, issues, solutions, and innovations
- PC16.** examine developments and trends in field of work and their potential impact on work
- PC17.** take feedback from peers, supervisors and clients to improve own performance and practices

### *Work in a disciplined and ethical manner*

To be competent, the user/individual on the job must be able to:

- PC18.** perform tasks as per workplace standards, organisational policies and legislative requirements
- PC19.** display appropriate professional appearance at the workplace and adhere to the organisational dress code
- PC20.** demonstrate responsible and disciplined behaviour at the workplace such as punctuality; completing tasks as per given time and standards; demonstrating professional behaviour at all times, adopting environment- friendly practices, etc.
- PC21.** identify the cause of conflict and options for resolution with peers or escalate grievances and problems to appropriate authority as per procedure for conflict resolution
- PC22.** protect the rights of the client and organisation when delivering services
- PC23.** ensure services are delivered equally to all clients regardless of personal and cultural beliefs
- PC24.** operate within an agreed ethical code of practice and report unethical conduct to the appropriate authorities
- PC25.** follow organisational guidelines and legal requirements on disclosure and confidentiality

### *Uphold social diversity at the workplace*

To be competent, the user/individual on the job must be able to:

- PC26.** recognize and evaluate biased practices against underrepresented groups like women and persons with disabilities, in workplace systems and processes
- PC27.** identify and report discrimination and harassment based on gender, disability, or cultural difference at the workplace
- PC28.** use inclusive or neutral language and gestures in all interactions
- PC29.** respect the personal and professional space of others
- PC30.** access grievance redressal mechanisms as per legislations

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** organisation's policies on dress code, workplace timings, workplace behaviour, performance management, incentives, delivery standards, information security, etc.
- KU2.** organizational hierarchy and escalation matrix
- KU3.** importance of the individual's role in the workflow
- KU4.** organisational norms on health, safety and sustainability
- KU5.** work area inspection procedures and practices
- KU6.** professional etiquette and grooming

## Qualification Pack

- KU7.** communication etiquette across communicative mediums (online, digital, and in-person) including strategies/methods for sharing information, documentation, and providing and receiving feedback
- KU8.** importance of self-evaluations and developing a continuous learning and professional development plan
- KU9.** developments and trends impacting professional practice
- KU10.** importance of taking and using feedback from colleagues and clients to identify and introduce improvements in work performance
- KU11.** professional ethics and workplace norms on reporting and/or penalizing unethical behaviour and practices.
- KU12.** guidelines and legal requirements on disclosure, confidentiality, and conflicts of interest
- KU13.** strategies for collaboration with colleagues and clients.
- KU14.** professional responses and strategies against inappropriate language or behaviour toward self and others
- KU15.** Implicit bias (based on gender, disability, class, caste, colour, race, culture, religion, etc.) and its consequences in the workplace
- KU16.** organizational guidelines, prevalent legislations and accessibility norms and processes to support PwDs at the workplace
- KU17.** strategies for time, effort and resource allocation towards the goals.
- KU18.** basic concepts of work productivity including waste reduction, efficient material usage and optimization of time

## Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** complete documentation and forms such as work orders, invoices maintenance records activity logs, attendance sheets as per organizational format in English and/or local language
- GS2.** write basic accident or incident report accurately in an appropriate format
- GS3.** read warnings, instructions and other text material on product labels, components, etc. and relevant signages, warnings, labels or descriptions on equipment, etc. while carrying out work activities
- GS4.** convey and share technical information clearly using appropriate language
- GS5.** clarify task-related information
- GS6.** liaise with authorities and supervisors as per organizational protocol
- GS7.** listen, speak, and write in an inclusive, respectful manner in line with organizational protocol
- GS8.** seek clarification from immediate supervisor or responsible authority or exercise most appropriate solutions to safety breaches at work
- GS9.** report to the supervisor and when to deal with a colleague depending on the type of concern
- GS10.** deliver product to next work process on time
- GS11.** improve work process and report potential areas of delays and disruptions
- GS12.** communicate problems appropriately to others
- GS13.** identify symptoms of the fault to the cause of the problem and resolve, otherwise seek assistance and support from other sources to solve the problem



## Qualification Pack

- GS14.** anticipate and avoid hazards that may occur during repairs because of tools, materials used or repair processes
- GS15.** complete tasks efficiently and accurately within stipulated time
- GS16.** appreciate and respect social diversity in all professional settings
- GS17.** develop awareness and accountability for perspectives on gender, disabilities, and socio-cultural issues leading to discrimination, bias, or harassment at the workplace
- GS18.** maintain positive and effective relationships with colleagues and customers

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Communicate effectively at the workplace</i>	<b>5</b>	<b>13</b>	-	-
<b>PC1.</b> exchange information and instruction with colleagues, and seek clarifications and feedback as necessary	1	3	-	-
<b>PC2.</b> assist colleagues where required	1	3	-	-
<b>PC3.</b> follow business communication etiquette in all interactions and communicative formats (online, digital, and in-person)	1	4	-	-
<b>PC4.</b> document and share all relevant information with stakeholders in agreed formats and as per agreed timelines	2	3	-	-
<i>Work effectively</i>	<b>6</b>	<b>13</b>	-	-
<b>PC5.</b> identify and obtain clarity regarding organisational, team and own goals and targets	1	2	-	-
<b>PC6.</b> prioritise and plan work in order to achieve goals and targets	1	2	-	-
<b>PC7.</b> monitor own and team performance as per agreed plan	1	2	-	-
<b>PC8.</b> complete duties accurately, systematically and within required timeframes	1	2	-	-
<b>PC9.</b> express emotions appropriately at the workplace and manage own response to heightened emotions	1	2	-	-
<b>PC10.</b> maintain orderliness and cleanliness in the work area	1	3	-	-
<i>Maintain and enhance professional competence</i>	<b>8</b>	<b>7</b>	-	-
<b>PC11.</b> identify own strengths and weaknesses in relation to goals and targets	1	1	-	-
<b>PC12.</b> adapt self, service, or product to meet success criteria	1	1	-	-

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC13.</b> seek and select opportunities for continuous professional development	1	1	-	-
<b>PC14.</b> formulate a professional development plan to enhance capabilities	2	1	-	-
<b>PC15.</b> build or contribute to the organizational knowledge base of cases, clients, issues, solutions, and innovations	1	1	-	-
<b>PC16.</b> examine developments and trends in field of work and their potential impact on work	1	1	-	-
<b>PC17.</b> take feedback from peers, supervisors and clients to improve own performance and practices	1	1	-	-
<i>Work in a disciplined and ethical manner</i>	<b>11</b>	<b>16</b>	-	-
<b>PC18.</b> perform tasks as per workplace standards, organisational policies and legislative requirements	2	2	-	-
<b>PC19.</b> display appropriate professional appearance at the workplace and adhere to the organisational dress code	1	2	-	-
<b>PC20.</b> demonstrate responsible and disciplined behaviour at the workplace such as punctuality; completing tasks as per given time and standards; demonstrating professional behaviour at all times, adopting environment- friendly practices, etc.	1	2	-	-
<b>PC21.</b> identify the cause of conflict and options for resolution with peers or escalate grievances and problems to appropriate authority as per procedure for conflict resolution	2	2	-	-
<b>PC22.</b> protect the rights of the client and organisation when delivering services	1	2	-	-
<b>PC23.</b> ensure services are delivered equally to all clients regardless of personal and cultural beliefs	1	2	-	-
<b>PC24.</b> operate within an agreed ethical code of practice and report unethical conduct to the appropriate authorities	2	2	-	-

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC25.</b> follow organisational guidelines and legal requirements on disclosure and confidentiality	1	2	-	-
<i>Uphold social diversity at the workplace</i>	<b>10</b>	<b>11</b>	-	-
<b>PC26.</b> recognize and evaluate biased practices against underrepresented groups like women and persons with disabilities, in workplace systems and processes	2	2	-	-
<b>PC27.</b> identify and report discrimination and harassment based on gender, disability, or cultural difference at the workplace	2	2	-	-
<b>PC28.</b> use inclusive or neutral language and gestures in all interactions	2	2	-	-
<b>PC29.</b> respect the personal and professional space of others	2	2	-	-
<b>PC30.</b> access grievance redressal mechanisms as per legislations	2	3	-	-
<b>NOS Total</b>	<b>40</b>	<b>60</b>	-	-



## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	ELE/N9905
<b>NOS Name</b>	Work effectively at the workplace
<b>Sector</b>	Electronics
<b>Sub-Sector</b>	Generic
<b>Occupation</b>	Generic - Organizational Behaviour
<b>NSQF Level</b>	4
<b>Credits</b>	TBD
<b>Version</b>	2.0
<b>Last Reviewed Date</b>	24/02/2022
<b>Next Review Date</b>	30/12/2026
<b>NSQF Clearance Date</b>	30/12/2021

## Qualification Pack

### ELE/N1002: Apply health and safety practices at the workplace

#### Description

This OS unit is about knowledge and practices relating to health, safety and security that candidates need to use in the workplace.

#### Scope

The scope covers the following :

- Deal with workplace hazards
- Apply fire safety practices
- Follow emergencies, rescue and first-aid procedures
- Effective waste management/recycling practices

#### Elements and Performance Criteria

##### *Deal with workplace hazards*

To be competent, the user/individual on the job must be able to:

- PC1.** identify job-site hazards and possible causes of accident in the workplace
- PC2.** perform work complying to organizational safe working practices and observing hazard signs displayed on containers, equipment and in various work areas such as inside buildings, in open areas and public spaces, etc.
- PC3.** use appropriate personal protective equipment (PPE) for specific tasks and work conditions, contaminant (concentration w.r.t air) requirements and severity of hazard while conforming to the Indian/International standards
- PC4.** follow standard safety procedures while handling tool/ ,equipment, hazardous substances and while working in hazardous environments
- PC5.** dispose electronic waste (such as toxins; metals such as lead, cadmium, barium; flame retardant plastics, welding slag etc.) as per industry approved techniques
- PC6.** avoid damage of components due to negligence in electrostatic discharge (ESD) procedures
- PC7.** locate general health and safety equipment in the workplace such as fire extinguishers; first aid equipment; safety instruments, clothing and installations (fire exits, exhaust fans)
- PC8.** maintain appropriate posture while handling heavy objects
- PC9.** apply good housekeeping practices at all times

##### *Apply fire safety practices*

To be competent, the user/individual on the job must be able to:

- PC10.** take preventive measures to prevent fire hazards
- PC11.**
  - use appropriate fire extinguishers for different types of fires
  - Types of fires: Class A: e.g. ordinary solid combustibles, such as wood, paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids and gases, such as gasoline, propane, diesel fuel, tar, cooking oil, and similar substances; Class C: e.g. electrical equipment such as appliances, wiring, breaker panels, etc. (These categories of fires become Class A, B, and D fires when the electrical equipment that initiated the fire is no l
- PC12.** exhibit rescue and first-aid techniques in case of fire or electrocution

## Qualification Pack

### *Follow emergencies, rescue and first-aid procedures*

To be competent, the user/individual on the job must be able to:

- PC13.** administer appropriate first aid to victims in case of bleeding, burns, choking, electric shock, poisoning etc.
- PC14.** administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock,
- PC15.** participate regularly in emergency procedures such as raising alarm, safe/efficient, evacuation, correct means of taking shelter and escaping, correct assembly point, roll call, correct return to work
- PC16.** use correct method to move injured people and others during an emergency

### *Effective waste management/recycling practices*

To be competent, the user/individual on the job must be able to:

- PC17.** identify recyclable and non-recyclable, and hazardous waste generated
- PC18.** segregate waste into different categories
- PC19.** ensure disposal of non-recyclable waste appropriately
- PC20.** deposit non-recyclable and reusable material at identified location
- PC21.** follow processes specified for disposal of hazardous waste

## Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- KU1.** importance of working in clean and safe work environment following safety practices and procedures
- KU2.** health and safety roles and responsibilities of relevant personnel within and outside the organisation
- KU3.** key internal and external sources of health and safety information
- KU4.** basic knowledge of electronic devices and related health risks
- KU5.** meaning of hazards and risks
- KU6.** various types of health and safety hazards commonly present in the work environment such as physical hazards, electrical hazards, chemical hazards, fire hazards, equipment related hazards, health hazards, etc.
- KU7.** methods of accident prevention
- KU8.** importance of using protective clothing/equipment while working
- KU9.** general principles for identifying and controlling health and safety risks
- KU10.** main hazards and preventive as well as control measures while working with different types of equipment
- KU11.** importance of carrying out electrical and non-electrical isolation to prevent hazards from loss of machine/system/process control
- KU12.** main hazards and preventive as well as control measures when working with electrical systems or using electrical equipment
- KU13.** forms and classifications of hazardous substances
- KU14.** safe working practices while working at various hazardous sites
- KU15.** prevention and control measures to reduce risks from exposure to hazardous substances

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- KU16.** health effects associated with exposure to noise and vibration and the appropriate control measures
- KU17.** precautionary activities to prevent the fire accident
- KU18.** various causes of fire such as heating of metal, spontaneous ignition, sparking, electrical eating, loose fires (smoking, welding, etc.) chemical fires etc.
- KU19.** techniques of using the different fire extinguishers
- KU20.** different methods and material to extinguish fires
- KU21.** different materials used for extinguishing fire such as sand, water, foam, CO<sub>2</sub>, dry powder
- KU22.** rescue techniques used during a fire hazard
- KU23.** various types of safety signs and their meaning
- KU24.** basic first aid treatment relevant to the common work place injuries e.g. shock, electrical shock, bleeding, breaks to bones, minor burns, resuscitation, poisoning, eye injuries
- KU25.** contents of written accident report
- KU26.** potential injuries and ill health associated with incorrect handling of tools and equipment
- KU27.** safe lifting and carrying practices
- KU28.** potential impact to a person who is moved incorrectly
- KU29.** personal safety, health and dignity issues relating to the movement of a person by others
- KU30.** ESD measures and 5S
- KU31.** efficient utilization and management of material and water
- KU32.** ways to recognize common electrical problems and practices of conserving electricity
- KU33.** usage of different colours of dustbins, categorization of waste into dry, wet, recyclable, nonrecyclable and items of single-use plastics
- KU34.** organization's procedure for minimizing waste
- KU35.** waste management and methods of waste disposal
- KU36.** common sources of pollution and ways to minimize it
- KU37.** names, contact information and location of people responsible for health and safety in the workplace
- KU38.** location of documents and equipment for health and safety compliance/practices in the workplace
- KU39.** safety notices, signs and instructions at workplace

## Generic Skills (GS)

User/individual on the job needs to know how to:

- GS1.** interpret general health and safety guidelines labels, charts, signages
- GS2.** read operation manuals
- GS3.** write health and safety compliance report
- GS4.** write an accident/incident report in local language or English
- GS5.** provide an emergency or safety incident brief to seniors or relevant authorities in a calm, clear and to-the-point manner
- GS6.** communicate general health and safety guidelines to colleagues/co-workers



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- GS7.** communicate appropriately with co-workers in order to clarify instructions and other issues
- GS8.** act in case of any potential hazards observed in the work place
- GS9.** plan and organize their own work schedule, work area, tools, equipment in compliance with organizational policies for health, safety and security
- GS10.** take adequate measures to ensure the safety of clients and visitors at the workplace
- GS11.** identify immediate or temporary solutions to resolve delays
- GS12.** evaluate the work area for health and safety risks or hazards
- GS13.** use cause and effect relations to anticipate potential issues, problems and their solution in the work area related to safety
- GS14.** recognise emergency and potential emergency situations
- GS15.** protect self and others from a health and safety risk or hazard
- GS16.** communicate and collaborate to incorporate sustainable practices (greening) in workplace processes
- GS17.** record data on waste disposal at workplace

## Qualification Pack

### Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<i>Deal with workplace hazards</i>	<b>20</b>	<b>31</b>	-	-
<b>PC1.</b> identify job-site hazards and possible causes of accident in the workplace	2	3	-	-
<b>PC2.</b> perform work complying to organizational safe working practices and observing hazard signs displayed on containers, equipment and in various work areas such as inside buildings, in open areas and public spaces, etc.	3	4	-	-
<b>PC3.</b> use appropriate personal protective equipment (PPE) for specific tasks and work conditions, contaminant (concentration w.r.t air) requirements and severity of hazard while conforming to the Indian/International standards	3	4	-	-
<b>PC4.</b> follow standard safety procedures while handling tool/ ,equipment, hazardous substances and while working in hazardous environments	3	4	-	-
<b>PC5.</b> dispose electronic waste (such as toxins; metals such as lead, cadmium, barium; flame retardant plastics, welding slag etc.) as per industry approved techniques	2	4	-	-
<b>PC6.</b> avoid damage of components due to negligence in electrostatic discharge (ESD) procedures	2	3	-	-
<b>PC7.</b> locate general health and safety equipment in the workplace such as fire extinguishers; first aid equipment; safety instruments, clothing and installations (fire exits, exhaust fans)	2	3	-	-
<b>PC8.</b> maintain appropriate posture while handling heavy objects	1	3	-	-
<b>PC9.</b> apply good housekeeping practices at all times	2	3	-	-
<i>Apply fire safety practices</i>	<b>4</b>	<b>9</b>	-	-
<b>PC10.</b> take preventive measures to prevent fire hazards	2	3	-	-

### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
<b>PC11.</b> <ul style="list-style-type: none"> <li>use appropriate fire extinguishers for different types of fires</li> <li>Types of fires: Class A: e.g. ordinary solid combustibles, such as wood, paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids and gases, such as gasoline, propane, diesel fuel, tar, cooking oil, and similar substances; Class C: e.g. electrical equipment such as appliances, wiring, breaker panels, etc. (These categories of fires become Class A, B, and D fires when the electrical equipment that initiated the fire is no l</li> </ul>	1	3	-	-
<b>PC12.</b> exhibit rescue and first-aid techniques in case of fire or electrocution	1	3	-	-
<i>Follow emergencies, rescue and first-aid procedures</i>	<b>6</b>	<b>13</b>	-	-
<b>PC13.</b> administer appropriate first aid to victims in case of bleeding, burns, choking, electric shock, poisoning etc.	1	3	-	-
<b>PC14.</b> administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock,	1	2	-	-
<b>PC15.</b> participate regularly in emergency procedures such as raising alarm, safe/efficient, evacuation, correct means of taking shelter and escaping, correct assembly point, roll call, correct return to work	2	4	-	-
<b>PC16.</b> use correct method to move injured people and others during an emergency	2	4	-	-
<i>Effective waste management/recycling practices</i>	<b>5</b>	<b>12</b>	-	-
<b>PC17.</b> identify recyclable and non-recyclable, and hazardous waste generated	1	3	-	-
<b>PC18.</b> segregate waste into different categories	1	2	-	-
<b>PC19.</b> ensure disposal of non-recyclable waste appropriately	1	2	-	-
<b>PC20.</b> deposit non-recyclable and reusable material at identified location	1	3	-	-



### Qualification Pack

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC21. follow processes specified for disposal of hazardous waste	1	2	-	-
<b>NOS Total</b>	<b>35</b>	<b>65</b>	-	-

## Qualification Pack

### National Occupational Standards (NOS) Parameters

<b>NOS Code</b>	ELE/N1002
<b>NOS Name</b>	Apply health and safety practices at the workplace
<b>Sector</b>	Electronics
<b>Sub-Sector</b>	Generic
<b>Occupation</b>	Generic - Health Safety
<b>NSQF Level</b>	4
<b>Credits</b>	TBD
<b>Version</b>	3.0
<b>Last Reviewed Date</b>	24/02/2022
<b>Next Review Date</b>	03/05/2026
<b>NSQC Clearance Date</b>	03/05/2023

## Assessment Guidelines and Assessment Weightage

### Assessment Guidelines

Minimum 70% marks are required

#### Minimum Aggregate Passing % at QP Level : 70

**(Please note:** Every Trainee should score a minimum aggregate passing percentage as specified above, to successfully clear the Qualification Pack assessment.)

### Assessment Weightage

Compulsory NOS

### Qualification Pack

National Occupational Standards	Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Weightage
ELE/N0128.Check the Internal Quality	40	50	-	10	100	20
ELE/N0129.Check the Customer Quality	40	50	-	10	100	20
ELE/N0130.Analysis Data	40	50	-	10	100	20
ELE/N0131.Knowledge of Quality & Realibility Equipment	40	50	-	10	100	20
ELE/N9905.Work effectively at the workplace	40	60	-	-	100	10
ELE/N1002.Apply health and safety practices at the workplace	35	65	-	-	100	10
<b>Total</b>	<b>235</b>	<b>325</b>	<b>-</b>	<b>40</b>	<b>600</b>	<b>100</b>



## Qualification Pack

### Acronyms

<b>NOS</b>	National Occupational Standard(s)
<b>NSQF</b>	National Skills Qualifications Framework
<b>QP</b>	Qualifications Pack
<b>TVET</b>	Technical and Vocational Education and Training

## Qualification Pack

### Glossary

<b>Sector</b>	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
<b>Sub-sector</b>	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
<b>Occupation</b>	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
<b>Job role</b>	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
<b>Occupational Standards (OS)</b>	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the Knowledge and Understanding (KU) they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
<b>Performance Criteria (PC)</b>	Performance Criteria (PC) are statements that together specify the standard of performance required when carrying out a task.
<b>National Occupational Standards (NOS)</b>	NOS are occupational standards which apply uniquely in the Indian context.
<b>Qualifications Pack (QP)</b>	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
<b>Unit Code</b>	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
<b>Unit Title</b>	Unit title gives a clear overall statement about what the incumbent should be able to do.
<b>Description</b>	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
<b>Scope</b>	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.

## Qualification Pack

<b>Knowledge and Understanding (KU)</b>	Knowledge and Understanding (KU) are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.
<b>Organisational Context</b>	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
<b>Technical Knowledge</b>	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
<b>Core Skills/ Generic Skills (GS)</b>	Core skills or Generic Skills (GS) are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.
<b>Electives</b>	Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives.
<b>Options</b>	Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options.